

# We're Innovating to Save You Time



# The Customer Portal from Canadian Linen® & Uniform Service Co.

Get quick online access to your account, 24/7, with Canadian Linen's Customer Portal. Use your computer, tablet or smartphone to:

View and pay invoices | Check account information | Contact your service team | Manage your wearers

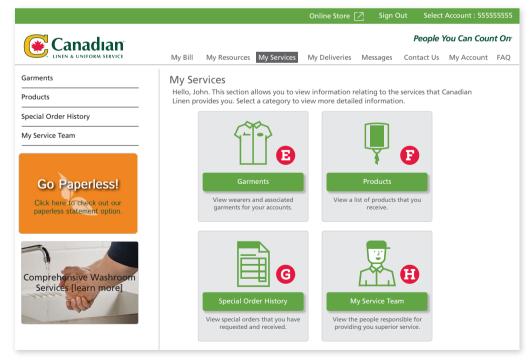
## My Bill



- A Save paper and receive your statement faster by opting for our paperless statement option
- B View, print or download invoices
- C View or print current statement
- Pay invoices online with credit card

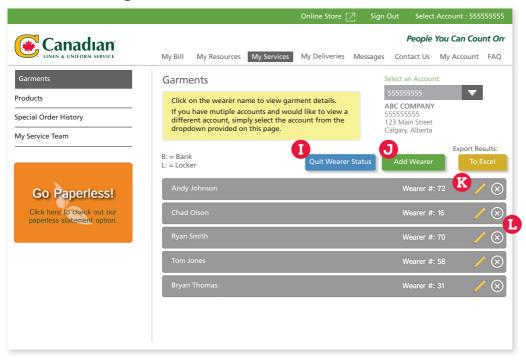
Companies with multiple locations can pay bills, view wearers and garments, check deliveries and invoices for **ALL LOCATIONS** under one log-in.

### My Services



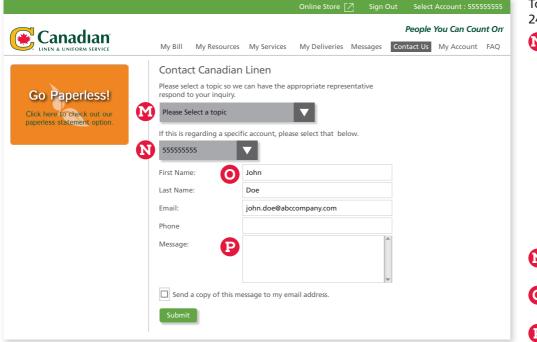
- View and manage wearers online – Add/modify existing wearers
- View a list of products you receive
- G View previous special orders
- View a list of all individuals providing service on your account and branch contact information

### Wearer Management



- Manage un-returned garments for quit wearers
- Easily add a new wearer to your account
- Modify an existing wearer
- Quit an existing wearer

### Contact Us



To send us a message 24/7:

- M Select a topic
  - Billing or Delivery Ouestion
  - Urgent Request
  - Website Feedback/ Recommendations
  - I'm interested in other products/ services
  - Payment Question
  - Navigating the Portal
  - Inventory Adjustment Request
- Select specific account, if applicable
- Enter personal information
- P Enter message



# The *People You Can Count On®* Just Got Easier to Connect With

To sign up, go to portal.canadianlinen.com — you just need your invoice or statement.

#### Instructions for multiple accounts:

- Register one of your accounts
- Contact us at 888-822-4763 to add your other accounts



Use your computer, tablet or smart phone to get quick online access to your account, 24/7, with Canadian Linen's Customer Portal



Complete Customer Care<sup>®</sup> is our service promise to you. It's how Canadian Linen continues to deliver the exceptional customer service our clients have come to expect, 100% of the time.

### • Total Satisfaction

Your Canadian Linen representatives will always be proactive, attentive, and responsive. Your deliveries will be accurate, clean, crisp, and on time. Your invoices will always be easy to understand.

### Dedicated Teams

Canadian Linen representatives offer the longest average tenure in the industry. You'll also benefit from our industry leading training programs and a culture that has been the foundation for our success since 1889.

### Measured Service

We promise superior service and prove it. Our independent customer surveys, customer visitation programs and service report cards provide you with measurable performance results.

### Delivered Quality

Your tailored program starts with quality products and services supported by continuous innovation in processes, equipment, and supplies. And we back it all with a Service Promise from the **People You Can Count On**®.